

Goslings Out of School Club

Hello to everyone and I hope you have all kept well throughout the last few months, we have missed everybody. Thank you for all the messages of support for the teams over this uncertain period. We have had fun seeing some of you over the Summer period in Holiday Club and are excited to be able see everybody back in September.

It is our aim for our settings to be as playful and fun as they always have been whilst keeping everyone as safe as possible from the possibility of illness, but it is important to understand that when children are playing they will naturally navigate through different levels of contact and proximity. We will monitor this and encourage good use of the space and equipment to ensure there is a good balance between safety and play, but ultimately it will be necessary to understand that distancing will not be possible all of the time in this age group.

Operational plans will be an ongoing process and we may find it necessary to tweak things as we move through the term. We would welcome any thoughts or comments you may have prior to opening or throughout the term.

- All hard surfaces and touch points will be sanitised before the setting is accessible
- We will continue our previous drop off and collection door procedure and ask that parents do not enter the setting. There will be sanitiser available for your use at the door if you wish. We do not have specific drop off/collection times so we don't need to implement staggered times but please be patient and respect others social distancing wishes if you arrive at the same time as other parents.
- Please follow any self-isolation and testing guidance if your children are, or have been in contact with any persons, displaying symptoms of infection or illness. See the NHS Track and Trace guidance on the NHS website for more information.
- Children will be required to wash their hands on entering the setting and be encouraged to do so regularly throughout the day
- If a child becomes ill whilst in our setting we will care for them in a safe, sensitive manner and contact you to collect. Please let us know if you have any preferred contact details for this purpose. Once you have collected your child, and Covid symptoms are suspected, we advise that you contact the NHS Test and Trace and follow the procedure for Covid testing. If the test is negative your child will be able to come back to the setting once they are well again. If positive we will be guided by the advice issued by NHS contact tracers.

Thank you to everyone who has already confirmed their bookings with us for September and I apologise if I haven't been able to respond to everyone individually. If you haven't yet confirmed your bookings for September then please do so to help us with our planning. It is important to confirm if you are planning to return to our Clubs. If we do not hear from you

we will assume that you are not in a position to return at this time and therefore your children wont be included on our registers.

If you have any changes to your bookings please let us know. I expect there will be some initial differences to regular patterns at the beginning of term with the different starting arrangements, particularly for Reception children, dependant on which school you attend. If you have already given us your requirements we will begin your bookings from the first day of term, unless you update us before then. Booking forms will be available in the usual place online if you need them.

We are excited to be opening up again fully for September but these are still challenging times for us. We weren't certain we would still be here at this point but we have made it this far and are hoping we can steadily build on the fantastic support we have seen from you all for opening back up.

As you can imagine we, as have so many others, have been hit very hard financially and we will have to make some changes to prices and payment options.

September is our normal annual price review and our sessions will increase slightly, but only in line with our usual increases.

From September:

Breakfast Club sessions will increase by 15p per session
After School sessions will increase by 50p per session.

Sibling Discount of 10% will still apply but we will be suspending our Direct Debit/Prompt Payment Discount of 2.5% temporarily. We will keep this under review and hope to reintroduce this later in the school year. It is only the discount that will be suspended, we will continue to take payment by Direct Debit in the usual way for those that use Direct Debit.

We will be putting the Annual Invoice option on hold for the time being. This is a great option for managing equal payments across the year for regular booking patterns but with the ongoing uncertainty we are unable to plan that far ahead. We will be reviewing the situation over the first term and hope that we can look to reintroduce it as soon as possible.

In the meantime, if you previously used the Annual Invoice option, you can continue to pay monthly but the invoice will be for that month only. For example your invoice on 20th of September and due 25th September will be the total for September only. This will result in irregular payments each month and therefore it will not be possible to set up a payment plan in the usual way. Please let me know if you would prefer this option, if not you will automatically be transferred to our regular term time invoice until such time the Annual Invoice is reintroduced.

We hope you all continue to keep well and enjoy the end of the summer holidays and we are looking forward to seeing you all soon.

From everyone at Goslings.